



## City and County of Swansea

### Notice of Meeting

You are invited to attend a Meeting of the

## Scrutiny Performance Panel – Service Improvement & Finance

**At:** Remotely via Teams

**On:** Monday, 12 April 2021

**Time:** 10.00 am

**Convenor:** Councillor Chris Holley OBE

**Membership:**

Councillors: P M Black, P Downing, P R Hood-Williams, L James, M H Jones, P K Jones, J W Jones, I E Mann, B J Rowlands and D W W Thomas

---

<b>Agenda</b>		<b>Page No.</b>
<b>1</b>	<b>Apologies for Absence.</b>	
<b>2</b>	<b>Disclosure of Personal and Prejudicial Interests.</b> <a href="http://www.swansea.gov.uk/disclosuresofinterests">www.swansea.gov.uk/disclosuresofinterests</a>	
<b>3</b>	<b>Prohibition of Whipped Votes and Declaration of Party Whips</b>	
<b>4</b>	<b>Minutes of Previous Meeting(s)</b> To receive the minutes of the previous meeting(s) and agree as an accurate record.	<b>1 - 4</b>
<b>5</b>	<b>Public Questions</b> Questions must be submitted in writing, no later than noon on the working day prior to the meeting. Questions must relate to items on the agenda. Questions will be dealt with in a 10 minute period	
<b>6</b>	<b>Corporate Complaints Annual Report</b> <i>Invited to attend:</i> Sarah Lackenby – Chief Transformation Officer Cllr Andrew Stevens – Cabinet Member for Business Improvement and Performance	<b>5 - 57</b>
<b>7</b>	<b>Work Plan 2020-21</b>	<b>58</b>

**Next Meeting:** Monday, 10 May 2021 at 10.00 am

*Huw Evans*

**Huw Evans**  
**Head of Democratic Services**  
**Thursday, 1 April 2021**

---

**Contact: Scrutiny Officer - [emily-jayne.davies@swansea.gov.uk](mailto:emily-jayne.davies@swansea.gov.uk)**